

Best Trash, North Office

P.O. Box 1969, Tomball, TX 77377 – <u>www.rrtx.net</u> – PH: 346-248-5222 – info@rrrtx.net

May 16, 2023

Best Trash, North Office, is excited to be the new exclusive trash/recycling service provider for Willowpoint.

Best Trash will start collecting your trash/recycling once your account is setup and paid in full.



Scan the QR Code

or

sign-up online at

https://rrrtx.net/residential-online-sign-up/

Account Set-up Details:

- Quarterly rate, including taxes: \$87.68
- Initial payment due in advance of services
- Residents that have not set up and paid for services will not be picked up.
- You will be billed for services beginning on your first day of service.
- We require 3 days for an address to be active for pick-up.
- Sign-up using the QR Code or link above (If you need to sign-up via phone and do not receive an answer, please leave a voicemail at 346-248-5222 and we will call you back.)

Trash Service Details:

- Trash pick-up on Wednesday and Saturday
- Have trash at curb before 7:00 AM
- Household waste: Two (2) can limit per service day
 - Residents are to provide their own trash container up to fifty (50) gallons.
 - Each bag/container must be a safe weight (about 40 pounds)
- Yard waste: Limited to combination of four (4) bags/bundles per service day
 - o Limbs must be less than 4 feet in length and bundled
 - \circ $\;$ Bundles and bags must be a safe weight (about 40 pounds) $\;$
 - Bulk waste: Two (2) bulk items will be picked up each service day (restrictions apply)
- All service questions and issues should be reported to Best Trash North via their website at https://rrtx.net/contact_us/

Recycling Service Details:

- Recycle pick-up on Wednesday
- Have recycle at curb before 7:00 AM
- Place recycling on opposite sides of driveway from trash on Wednesday
- Only use clear bags or recycling containers.
 - Items in black or white bags will not be picked up
- Recycling bin Each residence will be provided with one 18 Gallon Cart (\$20 + tax Replacement Fee)
- Recycling stickers are available for delivery upon request for additional recycling containers
- All service questions and issues should be reported to Best Trash North via their website at https://rrrtx.net/contact_us/

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Saving Texas Resources One Home at A Time



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Billing Policies:

- Invoices will be emailed on the 1st of each billing month and will be due by the 21st of each billing month
- Accounts not paid within 30 days of the invoice date will be suspended and are subject to a reinstatement fee of \$25.00 plus tax.
- Account must be paid in full at least 72 hours before services are to resume
- Electronic invoicing is free. Paper invoicing will incur a \$5 charge per invoice.

Service Policies:

• Please contact our office for all questions regarding the status of your account or services, not our field crews.